

TAKES CUSTOMER ABOUT 10 MINUTES TO CALL CARRIERS AFTER CUSTOMER IDENTIFIED DEGRADED "PIPE" PERFORMANCE.

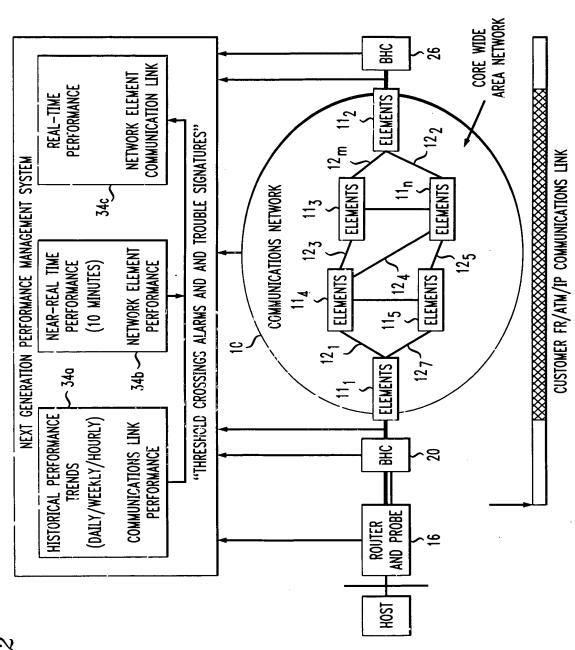


FIG.